

S U M M A R Y

Editorial 6-8

Annie BARTOLI

Professor – Editor in chief, *GMP Journal*

1. Diffusion of e-health tools and services to their users: the example of "Mon Espace Santé" in France 9-29

Said HAYAR

CleRMa, "Health and Territories" Research Chair – IAE, University of Clermont Auvergne
said.hayar@doctorant.uca.fr

Laurent MÉRIADE

CleRMa, "Health and Territories" Research Chair – IAE, University of Clermont Auvergne
laurent.meriade@uca.fr

2. Digital Transformation of Local Public Services and Public Value: Insights from the Case of Public Health Services and Professional Training in France 31-47

Simon PORCHER

University of Paris Panthéon-Assas – LARGEPA | simon.porcher@u-paris2.fr

Olivier CRISTOFINI

IIAE Paris Sorbonne, University of Paris 1 Panthéon-Sorbonne | olivier.cristofini@iae.pantheonsorbonne.fr

Josefina GIMENEZ

Artimon Perspectives | jgimenez@artimon.fr

Jean BEUVE

Sorbonne Economics Centre, University of Paris 1 Panthéon Sorbonne | jean.beuve@univ-paris1.fr

3. Public Hospital Governance: Between Paradoxes and Tensions. The point of view of health managers 49-70

Angélique MAQUART

Reims University Hospital | amaquart@chu-reims.fr

Laëtitia LETHIELLEUX

University of Reims Champagne-Ardenne | laetitia.letthielleux@univ-reims.fr

4. Artificial intelligence in the public sector : literature review and research agenda 71-90

Marius BERTOLUCCI

University of Aix-Marseille – CERGAM, IMPGT
maris.bertolucci@univ-amu.fr